

You have been logged out.

Log in

P Log in with passkey

2

MyChart Username

Forgot login information?

Log Into Your MyChart Virtual Visit

Follow the steps below or visit **bit.ly/mychartvisit** to see video instructions.

Step 1

Go to relmychart.ochin.org/cascadiahealth/Authentication/Login

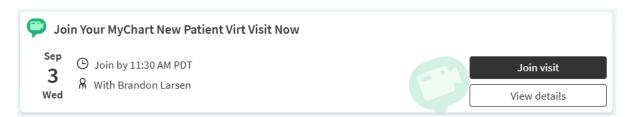
You can find this link at <u>CascadiaHealth.org.</u> Scroll down the home page to **Account and Online Appointment Login.**

Step 2

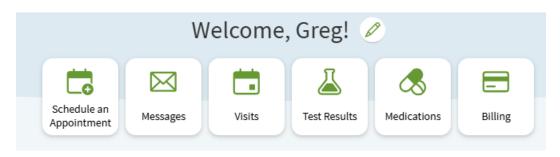
Log into MyChart using your username and password.

Step 3

Your appointment should show up on your home screen. Click Join Visit.



If you don't see the appointment on your home screen, you can select **Visits** in the middle of the menu items at the top of the screen and select the appointment from there.

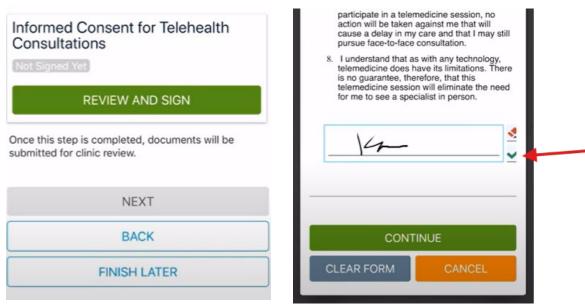




Step 4

The first time you do a virtual visit, you will be asked to review and sign an **informed consent form**.

If you are using a device with a touchscreen, you can use your finger to sign. If not, you can use your mouse/cursor to sign. Click the green check box to complete.

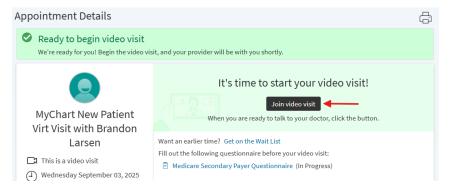


Step 5

There may be some questions for you before your appointment, like whether you want to update your contact information or review your medications and allergies.

Step 6

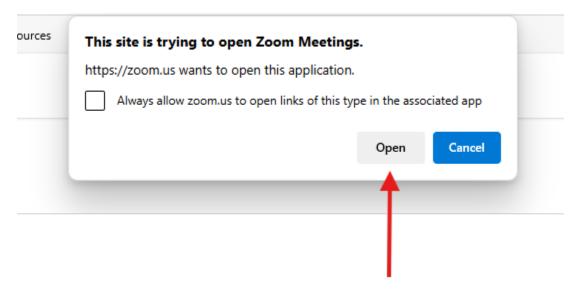
15 minutes before your appointment starts, you can click Join Video Visit.





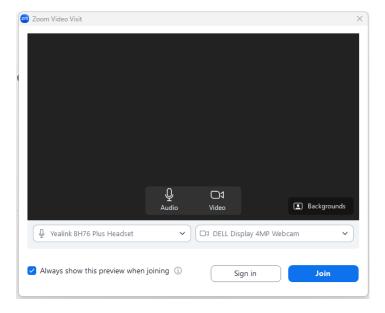
Step 7

A new internet browser tab will open, taking you to Zoom. Select Open.



Step 8

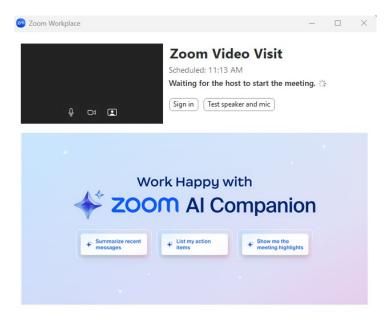
A new window will pop up. In this window you can test your audio and video to make sure it's all working properly.





Step 9

Click **Join**. This will bring you to the Zoom 'waiting room' and your provider will begin the meeting at soon as they're ready.



Step 10

At the end of your virtual visit select Leave Meeting at the lower right-hand corner.

Note

If you get disconnected during your virtual visit, MyChart instructions will pop up, telling you to go back to the appointment in MyChart and click the **Begin Visit** button again.